



WIDEX MOMENT™ FIRMWARE UPDATE

At Widex, our primary goal is to support both Hearing Healthcare Professionals and hearing aid wearers as much as possible. As such, we are excited to provide updates to Widex MOMENT™ hearing aids directly through the Widex MOMENT™ app. This process will allow Widex to make enhancements to Widex MOMENT™ hearing aids without the hearing aid wearer visiting the office.

Update on a Smartphone

When the Widex MOMENT™ app is updated through the Apple® Store or Google Play, the phone will show the message in **Figure 1** the next time the Widex MOMENT™ app is opened. Select “Start Update” and the app will then proceed to update the firmware in the Widex MOMENT™ hearing aids, and the message in **Figure 2** will appear.

- This process can take up to 10 minutes depending on the amount of data being updated.
- Put fresh batteries in aids or make sure aids are sufficiently charged
- Keep the hearing aids in close proximity to the phone to expedite the process.
- The hearing aids will still be on during the update process; however, the Widex MOMENT™ app cannot be used until it is complete.

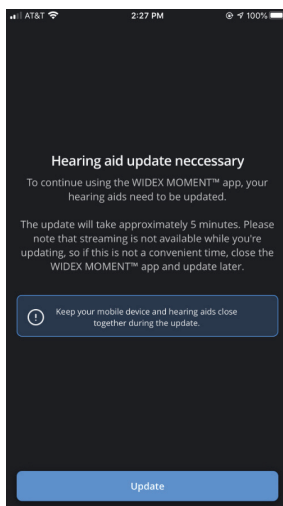


Figure 1

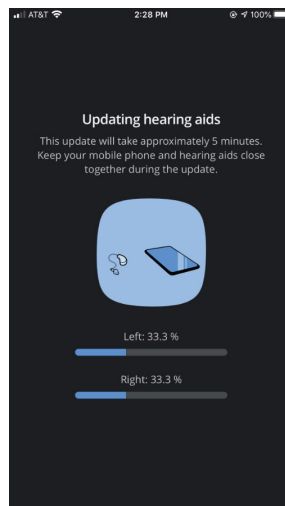


Figure 2

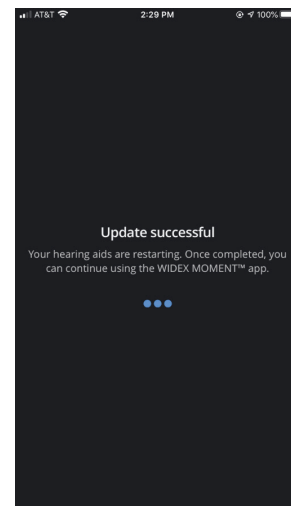


Figure 3

Update through Compass™ GPS

If your fitting station is connected to the internet, you will be prompted to update the Widex MOMENT™ firmware upon connection.



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